



BIT Student Support Services

A to Z referral Guide

Accommodation

Search the web and follow the links on: <http://www.domain.com.au/>

<http://www.share-accommodation.net/index.htm>

<http://au.easyroommate.com/>

<http://www.homestaydirect.com.au/>

<http://www.studenthomestay.com.au/>

Alcohol

Alcoholics Anonymous Check out <http://www.aa.org.au/> and follow the links to over 200 meeting places within Melbourne alone.

Anxiety:

- **Reconnexion** (anxiety disorder specialists) 222 Burke Road Glen Iris VIC Australia Ph: 3146 03 9886 9400 Toll Free 1300 273 266 <http://www.reconnexion.org.au/>
- **Beyond Blue** Free Call 1300 22 4636 or <http://www.beyondblue.org.au/>
- **Depression.com.au** Tel: 03 9855 0220 Fax: 03 9853 0744 Email: davidhorgan@email.com

Connex Timetables

Contract Dispute

Consumer Affairs Victoria 121 Exhibition Street, Melbourne 3000, Toll Free 1300 55 81 81
Hours of operation, Monday - Friday, 8.30am - 5.00pm, except public holidays

Depression:

- *Beyond Blue* Free Call 1300 22 4636 or <http://www.beyondblue.org.au/>
- *Depression.com.au* Ph: 03 9855 0220 Fax: 03 9853 0744 Email: davidhorgan@email.com

Discrimination

Victorian Equal Opportunity & Human Rights Commission
Level 3, 380 Lonsdale Street, Melbourne VIC 3000 Ph: (03) 9281 7111 or 1800 134 142 (toll free)
Email: information@veohrc.vic.gov.au

Domestic Violence against Women

24 hr Crisis line Ph. **9373-0123** Email: wdvcs@wdvcs.org.au
Legal Advice Level 3, 43 Hardware Lane, Melbourne VIC 3000 Ph: **03 9642 0877**
Email: justice@vicnet.net.au

Emergencies (Ambulance, Police, Fire Brigade)

Dial **000**

Free Legal Advice

Victoria Legal Aid, Head Office, 350 Queen St. Melbourne VIC 3000 Ph: **(03) 9269 0234**
Sunshine, 1/474 Ballarat Rd, Sunshine VIC 3020 Ph: **(03) 9300 5333**

Gambling

For immediate help call **1800 858 858** Free Call

Grief & Loss

National Association for Loss and Grief (NALAG) Suite 4, Level 1, 182 Victoria Pde,
East Melbourne Vic. 3002 Ph: **03 9650 3000**, Email: <http://www.nalagvic.org.au/>

Hospitals

- Royal Melbourne Hospital: **(03) 9342 7000**
- St. Vincent's Hospital: **(03) 9288 2211**
- Royal Children's Hospital **(03) 9345 5522**
- Royal Women's Hospital **(03) 8345 2000**

Indian Victims of Crime HOTLINE (NEW)

The helpline **1800 342800** is staffed from 10am to 5pm, and 7pm to 11pm, Monday to Friday.

Injury at Work

- **WorkSafe Head Office**, Ground Floor, 222 Exhibition Street, Melb. 3000 Ph: (03) 9641 1555
- **WorkSafe** Bourke St Melbourne, Level 4, 628 Bourke St Melb. VIC 3000 Ph: (03) 9941 0558
- <http://www.worksafe.vic.gov.au/wps/wcm/connect/WorkSafe/Home/>

Jobs

- The Age Newspaper (Saturday 'Classifieds') *hospitality*
- Seek.com
- MyCareer.com
- Jobs.com

Legal Advice (Free)

Victoria Legal Aid, Head Office, 350 Queen St. Melbourne VIC 3000 Ph: **(03) 9269 0234**
Sunshine, 1/474 Ballarat Rd, Sunshine VIC 3020 Ph: **(03) 9300 533**

Miscarriage, Stillbirth and Newborn Death Support (SANDS)

Tel: (03) 9899 0218, Web: <http://www.sands.org.au/>

Pay Disputes

Workplace Authority Free Call: **1300 363 264**, Web: workplaceauthority.gov.au

Public Transport

Metlink Everything you need to know about Melbourne Transport <http://www.metlinkmelbourne.com.au/>

Renting a House do's and don'ts

Consumer Affairs Victoria 121 Exhibition Street, Melbourne 3000, Toll Free **1300 55 81 81**
Hours of operation, Monday - Friday, 8.30am - 5.00pm, except public holidays

Sexual Assault

CASA, Victorian Centres Against Sexual Assault Level 3, 210 Lonsdale Street, Melbourne 3000
Counselling line: 9635 3610 Administration Line: **9635 3600** Email: casa@rwh.org.au
Web: www.thewomens.org.au/CASAHouse

Student hotline

An International Student Taskforce has been established to develop strategies to support the wellbeing of overseas students **1300 363 079**

Train Timetables

Connex, http://www.connexmelbourne.com.au/melbourne_train_timetables or simply type in Connex and follow the links.

Wages

Workplace Authority Free Call: **1300 363 264**, Web: workplaceauthority.gov.au

Women's Health Information Centre

A free, confidential, state-wide service for all women needing advice, support and referral.
9.00 – 5.00pm, Monday to Friday, Tel: **(03) 8345 3045** or **1800 442 007** (rural callers)

Workplace Safety

WorkSafe Head Office, Ground Floor, 222 Exhibition Street, Melb, 3000 Ph: **(03) 9641 1555**
WorkSafe Bourke St. Melb, Level 4, 628 Bourke St Mel. VIC 3000 Ph: **(03) 9941 0558**
<http://www.worksafe.vic.gov.au/wps/wcm/connect/WorkSafe/Home/>

Hindu Temples:

- **International Society for Krishna Consciousness**
197, Danks Street, Albert Park, Victoria – 3206.
Ph: 03 9699 5122.
Website: www.iskcon.net.au.
- **Melbourne Murugan Temple:**
17 – 19, Knight Avenue, Sunshine, Victoria – 3020.
Melway Ref: 26 J 4 Ph: 03 9310 9026
- **Shirdi Sai Sansthan:**
Corner of Eddy Street & 32 Halley Avenue, Camberwell, Victoria – 3214.
Melway Ref: 60 B5 Website: www.shirdisai.net.au.
- **Shri Durga Temple:**
705 – 753, Neales Road West, Rockbank, Victoria – 3335. Melway Ref: 355 F 12 or 357 K 12 Ph: 03 9747 1628
Website: www.durga-temple.com
- **Shri Shiva-Vishnu Temple:**
52, Boundary Road, Carrum Downs, Victoria – 3201. Ph: 03 9782 0878
- **Shri Vakratunda Vinayaka Temple:**
1292 – 1294, Mountain Highway, The

Mosques

- Basin, Victoria – 3154.
Melway Ref: 65 G 7 Ph: 03 9762 1835
Web www.melbournevinayagar.org.au
- **Al Nur Mosque**
294 Essex Street, Maidstone Ph 03 9367 2368
- **Albanian Australian Islamic Society**
765 Drummond St, Carlton North Ph 03 9347 6505
- **Australian Islamic Cultural Centre**
46-48 Mason St, Campbellfield Ph 03 9309 7605
- **Bilal Bin Rabah Mosque**
1 Walker St, Newport Ph 03 9391 0449
- **Broadmeadows Mosque**
45-55 King St, Broadmeadows Ph 03 9359 0054
- **Coburg ISNA Mosque**
995 Sydney Road, Coburg North
- **Coburg Mosque (Fatih Mosque)**
31 Nicholson Street, Coburg
Ph 03 9386 5324

- **Dandenong Mosque**
10-12 Dalgety Street, Dandenong Ph 03 9793 2879
- **Deer Park Mosque**
283 Station Road, Deer Park
Ph 03 9310 8811
- **Fawkner Mosque**
90 Lawson Street, Fawkner
- **Footscray West Mosque**
294 Essex Street, Footscray
- **Geelong Mosque**
45-47 Bostock Avenue, Manifold Heights
Ph 03 5224 2422
- **Glenroy Musala**
1st Floor, 92 Wheatsheaf Road, Glenroy
- **Heidelberg Mosque**
Corner Lloyd & Elloits Streets, West
Heidelberg
- **Huntingdale Mosque**
320-324 Huntingdale Road, Huntingdale
Ph 03 9543 8037
- **Islamic Call Society**
19 Michael Street, Brunswick Ph 03 9387
7100
- **Islamic Centre of Australia**
660 Sydney Road, Brunswick
Ph 03 9385 8423
- **Islamic College of Victoria
(Mosque)**
201 Sayers Road, Hoppers Crossing
Ph 03 9369 6010
- **Lysterfield Mosque**
1273 Wellington Road, Lysterfield
Ph 03 9752 9977
- **Meadow Heights Mosque**
Hudson Circuit, Meadow Heights
- **Melbourne International Airport
Musala**
Departure Lounge, Melbourne Airport,
Tullamarine
- **Melbourne West Mosque**
66-68 Jeffcott Street, Melbourne Ph 03
9328 2067
- **Omar Bin Khattab Mosque**
90 Cramer Street, Preston Ph 03 9470
5936

- **Springvale Mosque**
68 Garnworthy Street, Springvale
- **United Migrant Muslim Assn.**
72 George Road, Doncaster Ph 03 6842
6491
- **Western Thrace Islamic Society**
101-103 Union Street, Prahran

Sikh Temples (Gurudwaras):

- **Sri Guru Nanak Satsang Sabha
(Gurudwara):**
127, Whitehorse Road, Blackburn,
Melbourne, Victoria Ph: 03 9894 1800
- **Sri Guru Singh Sabha Melbourne
(Gurudwara):**
34, Hume Highway, Craigieburn, Victoria
– 3064.
Ph: 03 9305 6511
- **The Sikh Community Centre:**
116, Tyler Street, East Preston, Victoria –
3072.
- **Sri Guru Nanak Satsang Sabha
(Gurudwara):**
15, Francis Street, Fern Tree Gully,
Victoria.

