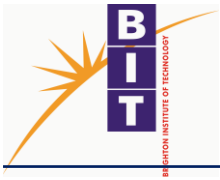


## REFUND REQUEST FORM

Details		Refund Type	Tick
Student Name:		VISA Refusal	
Student ID Number:		VISA Renewal Refusal	
D.O.B:		VISA Breach of Condition	
Course Name:		Withdrawal	
Course Start date:		Transfer	
Payment Date:		Cancellation	
<b>Section 1</b>			
<b>I request a refund for the following:</b>			
Invoice Number:			
Amount:			
<b>Reason: (Please attach any supporting documentation)</b>			
<b>Section 2</b>			
<b>Acknowledgement</b>			
<p>I understand that my request for a refund will be processed in accordance with BIT's Refund Policy. I also understand that I shall have 20 days to access the Complaints and Appeals process, should I not agree with the outcome or decision.</p>			
Name:		Signature:	
<b>Name and details of bank account for payment of refund</b>			
Account name: _____			
Account address: _____			
Bank: _____ BSB Number: _____			



Account number: \_\_\_\_\_ SWIFT Code \_\_\_\_\_

Recipient Address: \_\_\_\_\_

## Authorisation

### Authorisation for Processing

Action to be taken:	<input type="checkbox"/> APPROVED	<input type="checkbox"/> DENIED	<input type="checkbox"/> ADJUSTED AMOUNT
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Comments:

Signed: \_\_\_\_\_ Position: \_\_\_\_\_

Authorised by Name: \_\_\_\_\_ Date Processed: \_\_\_\_\_

Amount to be refunded: \_\_\_\_\_

## Admin Use Only

### Refund Register

Logged in Refund Register:  Yes  No Date: \_\_\_\_\_

Logged By: \_\_\_\_\_ Signature: \_\_\_\_\_

### Refund Processed

Email Sent to student:  Yes  No Date: \_\_\_\_\_

Sent By: \_\_\_\_\_ Date: \_\_\_\_\_

### Appeal of Decision

Appeal Lodged:  Yes  No Date: \_\_\_\_\_

Appeal number: \_\_\_\_\_